

Position: Quality Assurance Manager

Department: Quality

Location: Santa Ana, CA

FLSA Status: Exempt, Full-Time

Job Summary:

Brandywine Communications is seeking a Quality Assurance (QA) Manager to lead our Quality department. The QA Manager is responsible for developing, implementing, and maintaining quality systems that ensure products consistently meet internal standards, industry regulations, and customer expectations. This position requires strong leadership, technical expertise, and cross-functional collaboration to support the company's manufacturing operations.

Key Responsibilities:

- Develop and maintain quality assurance policies and procedures in accordance with applicable industry standards and company objectives.
- Plan and conduct regular internal and external audits to ensure compliance with quality standards and drive continuous improvement.
- Monitor quality performance metrics, identify trends, and recommend corrective and preventive actions.
- Collaborate with cross-functional teams to ensure quality standards are met throughout all phases of production.
- Oversee and improve processes for inspecting, testing, and evaluating materials, inprocess products, and final assemblies.
- Supervise and train quality inspectors and production staff in quality practices, documentation, and inspection criteria.
- Track products through the manufacturing process to ensure compliance with specifications at every stage.
- Conduct detailed inspections of finished goods to verify conformance to internal and external standards.
- Identify and investigate non-conforming materials or products; implement corrective actions and root cause analysis processes.
- Stay current with industry regulations, certifications, and best practices in quality assurance and continuous improvement.



Qualifications:

- 5-8 years of progressively responsible experience in quality assurance within a manufacturing environment.
- Strong knowledge of quality assurance methodologies and tools.
- Strong knowledge of AS9100, IPC J-Standards and general quality system requirements.
- Experience with the manufacture and inspection of printed circuit boards.
- Ability to manage multiple projects and priorities in a fast-paced environment.
- Experience supervising quality teams and working with cross-functional departments.

Physical Requirements:

- Ability to stand for long periods and occasionally lift up to 10 lbs.
- Manual dexterity and visual acuity to inspect small components and operate test and inspection equipment.

Additional Information:

The Key Responsibilities are an outline of the general nature and level of work performed by individuals assigned to this position. It is not intended to be an exhaustive list of all duties, responsibilities, and qualifications. The company may amend or modify duties based on business needs in accordance with applicable California labor laws. Reasonable accommodations may be made for qualified individuals with disabilities.

Equal Opportunity Employer Statement:

Brandywine Communications is an Equal Opportunity Employer. We are committed to providing equal employment opportunities to all employees and applicants without regard to race, color, religion, sex, (including pregnancy, childbirth, and related medical conditions), sexual orientation, gender identity or expression, national origin, ancestry, age, physical or mental disability, medical condition, genetic information, marital status, military or veteran status, or any other characteristic protected by federal, state, or local laws.

We strive to create a workplace that is inclusive, respectful, and reflective of the diverse communities we serve. If you require accommodation during any part of the application or hiring process, please contact **Human Resources at hr@brandywinecomm.com**.